

What You Need To Know About The Agency That Places Home Care Workers In The Home Of Your Loved One:

Are these workers employees of the agency, or are they self-employed and merely referred by the agency?

Central Coast Senior Services, Inc. employs all of its Personal Attendants

How will you know the difference?

An employer is responsible for the actions of its home care workers; a referral agency, or registry, is not.

And why is this important to you?

In a word, liability. If the agency is not the employer, the liability is yours, not the agency's.

Here's a checklist you can use to get the answers you need:

Questions To Ask	Central Coast Senior Services	Independent Contractor	Other Agency
Do you employ all of your workers?	Yes	?	?
Do they have a \$100,000 bond?	Yes	?	?
Do you do background checks:			
FBI?	Yes	?	?
Dept. of Justice?	Yes	?	?
DMV?	Yes	?	?
Do you screen for drug/alcohol usage?	Yes	?	?
Do you withhold Federal and State taxes from your workers' pay?	Yes	?	?
Do you provide 7 days of paid training before placed to work?	Yes	?	?
Do you designate a professional case manager for each client?	Yes	?	?
Do you you have 24 hour, 7 days a week live administrative support?	Yes	?	?

CENTRAL COAST



SENIOR SERVICES INC.

Our Mission

We will provide each client with Professional and Compassionate service.
 We will provide more than a caregiver, we will provide answers.
 We will be your Care Partner, to help you understand the options available to navigate the complex world of long term care.
 Through our expertise, dedication and teamwork we will help you achieve the best care for your needs.

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If an agency's answer to any of these questions is "no", you may be placing yourself at risk. There are serious legal requirements you assume when using a self-employed worker, domestic referral worker or even an independent contractor. Without a responsible organization standing behind the worker, without extensive background checks, without specific requirements for training and continuing education, without the supervision of a case manager, you bear 100% of the responsibility for liability including worker injury, supervision and possibly even back taxes and fines.

Think about it. Then call us. We will be glad to explain the risks you might be taking and to describe our own approach to hiring, training, supervision and compliance with all labor regulations.

Visit our Website at:
www.centralcoastseniorservices.com